



1Pm 2681

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE  
(Case No. MBHB01-199)

In the Application of:	)	
	)	
Eric V. Erickson	)	
	)	Examiner: Not Assigned
Serial No.: 10/051,897	)	
	)	Group Art Unit: 2681
Filing Date: January 17, 2002	)	
	)	
For: Method and Apparatus for	)	
Maximizing Call Connect Rate in a	)	
Remote Access Application	)	

**TRANSMITTAL LETTER**

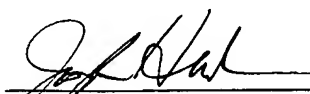
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In regard to the above identified application,

1. We are transmitting herewith the attached:
  - a) Third Status Inquiry; and
  - b) Postcard.
2. With respect to fees:
  - a) No fee is required.
  - b) Please charge any underpayment or credit any overpayment our Deposit Account, No. 13-2490.
3. CERTIFICATE OF MAILING UNDER 37 CFR § 1.8: The undersigned hereby certifies that this Transmittal Letter and the paper, as described in paragraph 1, are being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA, 22313-1450 on March 28, 2005.

Respectfully submitted,

  
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Joseph A. Herndon  
Registration No. 50,469



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**THIRD STATUS INQUIRY**

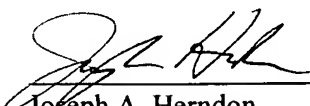
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Applicants respectfully request an indication of the status of the above-referenced application. This application was filed on January 17, 2002. The Applicants received a Status Letter Reply to Applicants Status Inquiry dated August 25, 2004. The prior Status Letter Reply stated that the expected date for action on this application would be February 25, 2005. Applicants would be grateful for a written communication indicating when Applicants may expect to receive a first office action on this application.

Respectfully submitted,

Date: March 28, 2005

  
\_\_\_\_\_  
Joseph A. Herndon  
Registration No. 50,469